



Communications, Energy and Paperworkers Union of Canada
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Ontario Region

November 10, 2011

Memo

To: CEP members working at Bell Technical Solutions

Re: Home Dispatch Arbitration Award dated November 8, 2011

Arbitrator Herman issued an award (attached), that determined that the Home Dispatch Policy of Bell Technical Solutions is null and void. The Arbitrator made several findings including the fact that time spent performing duties at the commencement of a shift was compensable work and ought to be paid.

The arbitration dealt with only one grievance of an individual. A further hearing date has been requested to deal with the issue of damages, and the further questions that have been raised due to this decision; these questions include the remaining individual grievances that have been filed, the National Policy grievance and further actions that are required to resolve this long standing issue.

While these issues are still proceeding before the Arbitrator, all members of CEP are encouraged to respect the status quo and to continue work as they have prior to the award and until these matters are finally resolved.

Should you have any questions please contact your local executive or National Representative and keep them apprised of any other situations that may occur.

In solidarity,

Barb Dolan
Administrative Vice President

BD:lmc/cope-343

Attach.

cc: National Representatives servicing BTS
BTS locals