

Health and Safety

The Welland Hospital Site of the Niagara Health System provides many services to the citizens of Welland and surrounding communities. The 900 employees at the hospital work hard to meet the health care needs of their patients. In-patient and out-patient health care information is included.

The New Niagara Emergency Services enhance the health care in the Regional Municipality of Niagara by providing an ambulance service to the residents of its communities.

The issue of safety in Welland is one well recognized and attended to. The Niagara Regional Police, Number 33 Division, is located in Welland. The Ontario Provincial Police and Royal Canadian Mounted Police also patrol areas in the City and Regional Municipality of Niagara. Uniform Crime Reporting Statistics for Welland are included in this section.

The Welland Fire Department, with five local fire stations, also enforces the safety of the citizens of Welland. Fire loss and response statistics from the fire department are also presented in this section.

Health

Hospital Care

The Welland Hospital site of the Niagara Health System is centrally located in Welland. It is a modern 171 bed acute care hospital offering a broad range of services to the City of Welland and surrounding communities. There are a total of 78 active doctors in the hospital, including 51 specialists. The Welland Hospital Site also has a 36 bed Complex for Continuing Care (Woolcott Care) and owns and operates a 115 bed Long Term Care Unit (Extended Care).

Out-Patient Health Care

Laboratory ♦ X-Ray (including CT Multislice) ♦ Physiotherapy ♦ Occupational Therapy ♦ Mental Health (Children and Adult) ♦ Community Crisis ♦ Nutritional Counseling ♦ Cardio/Respiratory Technology ♦ Social Services ♦ Nuclear Medicine ♦ Chiropody ♦ Mamography ♦ Ambulatory Care Programs (Rheumatology, Oncology, Pain, Chemotherapy) ♦ Day Surgery (Pediatric and Adult) ♦ Pre-Surgery Assessment Clinic (Pediatric and Adult) ♦

In-Patient Health Care (with number of beds)

Medical and Surgical	74	Intensive Care/Cardiac Care	8	Pediatric	13
Obstetrical	14	Complex Continuing Care	36	Psychiatric	16
Bassinets	20	Extended/Int. Long Term Care	115	Telemetry	6
Surgical Step-down	2	3 South Nephrology	15	Case Room	5

Medical Services

There are over 27 General Practitioners and 51 Specialists that practice in Welland. MDS Laboratories operates a Regional Laboratory and Patient Laboratory in Welland. In addition, there are approximately 30 dentists, 2 physiotherapy centres and 14 chiropractors that practice in Welland along with 2 private emergency walk-in clinics.

Ambulance Services

Niagara Emergency Medical Services (EMS) is a program of the Niagara Region Public Health Department Emergency Services Division. There are two components of Niagara EMS; the Paramedic Service and the Communications Service. Niagara EMS provides quality pre-hospital patient care to residents and tourists within the 12 municipalities of Niagara. There are 16 ambulance bases throughout the region and 23 emergency service vehicles which are staffed by over 230 Advanced and Primary Care Paramedics. Our state of the art Communication Centre is staffed with 25 System Status Controllers who handle all 911 emergency ambulance calls 24/7.

Safety Facilities

Police Protection - Niagara Regional Police Service

The Niagara Regional Police Service has a detachment office (Number 33 Division) located on Lincoln Street in Welland. In addition to regular mobile and foot patrols, the Police Service maintains a number of specialized units including a Canine unit and an Auxiliary Police Unit. Traffic safety and drug awareness topics are also provided to elementary and secondary schools. The Service is further enhanced by the 911 Emergency Telephone System.

Uniform Crime Reporting Statistics (33 Division - Welland)

Violations	Jan – Dec 2005 # of Crimes	Jan. - Dec. 2004 # of Crimes
Murder	1	0
Attempt Murder	0	0
Other Death Related	1	0
Sexual Assault	48	46
Assault	244	245
Kidnapping	1	2
Offensive Weapons	17	25
Robbery	26	29
Extortion	1	0
Criminal Harassment	32	27
Uttering Threats	121	99
Other Violent Violations	180	156
Arson	31	33
Break and Enter	331	382
Thefts	1060	1232
Have Stolen Goods	26	26
Frauds	159	130
Mischief	423	389
Prostitution	0	3
Gaming and Betting	3	0
Drugs	79	73
Criminal Code Traffic	182	181
Other Criminal Code	636	712
Total	3,597	3,790

Source: Niagara Regional Police, Central Records Unit, 2006

Ontario Provincial Police

Ontario's provincial highways (King's Highway system) are patrolled by the Ontario Provincial Police. King's Highways in Welland are 58A, 140 and 406.

Royal Canadian Mounted Police

The Royal Canadian Mounted Police (R.C.M.P.) has an office located on Glendale Avenue in Niagara-on-the-Lake. The Niagara R.C.M.P. detachment covers the entire Regional Municipality of Niagara. There are thirty-one members of the R.C.M.P. stationed at the Niagara Detachment, as well as a support staff of five civil servants. The Niagara R.C.M.P. enforces approximately 97 statutes including The Narcotic Control Act, The Food and Drug Act, The Customs Act, The Excise Act and The Immigration Act.

Fire and Emergency Services

Welland Fire and Emergency Services Department is a composite department made up of 48 career fire-fighters and 63 volunteer fire-fighters working from five stations in the City. The career firefighters work in 4 rotating shifts providing 24/7 availability while the volunteers are called as needed.

At fire Headquarters, the department has a Training Officer and two Fire Prevention Officers and on the administrative side a Fire Chief, Deputy Fire Chief and two Administrative Assistants. This staff generally works regular office hours.

Firefighters deal with more than just fires. "Suppression" staff maintain many different skills to deal with all types of emergencies including fires of all types, hazardous material spills, specialized rescue incidents, and medical assistance calls.

A big part of our emergency call volume is responding with ambulance on medical assistance calls. Medical call volumes are increasing every year and the department's role in this area is also increasing. In 1996, all department apparatus were equipped with Defibrillators. Currently all Suppression staff are trained to First Responder – Level 3.

The Training Officer prepares and ensures that appropriate training is available and is provided to all firefighters in the Department. Skill demands on firefighters are constantly evolving which creates a challenging task to ensure that our staff are on top of their skills at all times.

"Fire Prevention" staff provides services including public safety education, Fire Code enforcement, and fire cause investigation. These services are a vital part of providing fire protection to the public. The principal aim is threefold; 1) To educate the public on how to prevent fires in their homes and at work. 2) To ensure that buildings are fire safe by design and in their use. 3) To discover how fires happened and what can be done to prevent a reoccurrence. Ironically, it is public attitude and individual actions (or inactions) that cause the vast majority of fires.

Fire safety is in your hands. Be a part of the solution!

2006 Losses Due to Fires

Month	Building Fires	Dollar Loss (\$)	Vehicle Fires	Dollar Loss (\$)	Total Fires	Total Losses (\$)
January	6	14,011	4	10,500	10	24,511
February	8	6,905	2	1,000	10	7,905
March	11	3,502	3	5,001	14	8,503
April	12	22,700	3	26,505	15	49,205
May	16	77,258	1	1,000	17	78,258
June	13	576,203	1	500	14	576,703
July	11	147,052	3	27,100	14	174,152
August	7	66,000	0	0	7	66,000
September	4	9,000	2	4,000	6	13,000
October	9	243,120	2	11,000	11	254,120
November	4	350,001	2	55,500	6	405,501
December	4	10,501	2	3,200	6	13,701
Total	105	\$1,526,253	25	\$145,306	130	\$1,671,559

Source: Welland Fire Department, 2007

Comparison Chart

	2006	2005
Building Fires	105	120
Losses	\$1,526,253	\$1,673,517
Vehicle Fires	25	27
Losses	\$145,306	\$166,610
Other	2,333	2,272
Total	2,463	2,419

Source: Welland Fire Department, 2007

Other Responses to End of December, 2006

Medical/Resuscitator Call	1,112
False Fire Alarms	414
Public Hazard	227
Pre-Fire Condition	84
Rescue	210
Other Responses	286
Total	2,333

Source: Welland Fire Department, 2007